




The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-888-205-7477 or 1-315-448-8780. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms, see the Glossary. You can view the Glossary at [www.cciio.cms.gov](http://www.cciio.cms.gov) or <https://www.healthcare.gov/sbc-glossary> or call 1-888-205-7477 to request a copy.

| Important Questions   | Answers  | Why This Matters:  |
|---|--|--|
| <p>What is the overall <a href="#">deductible</a>?</p>                                | <p>For <a href="#">non-participating providers</a>: \$125/ individual or \$375/ family</p>   | <p>Generally, you must pay all of the costs from <a href="#">providers</a> up to the <a href="#">deductible</a> amount before this <a href="#">plan</a> begins to pay. If you have other family members on the <a href="#">plan</a>, each family member must meet their own individual <a href="#">deductible</a> until the total amount of <a href="#">deductible</a> expenses paid by all family members meets the overall family <a href="#">deductible</a>.</p>  |
| <p>Are there services covered before you meet your <a href="#">deductible</a>?</p>    | <p><a href="#">Participating providers</a>: Yes-there is no <a href="#">deductible</a>. <a href="#">Non-participating providers</a>: Yes- emergency services, and inpatient hospital services are covered before you meet your <a href="#">deductible</a>.</p> | <p>This <a href="#">plan</a> covers some items and services even if you haven't yet met the <a href="#">deductible</a> amount. But a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply.</p>   |
| <p>Are there other <a href="#">deductibles</a> for specific services?</p>             | <p>Yes. \$50/individual for home care services and \$50/individual for home infusion therapy services. There are no other specific <a href="#">deductibles</a>.</p>  | <p>You must pay all of the costs for these services up to the specific <a href="#">deductible</a> amount before this <a href="#">plan</a> begins to pay for these services.</p>  |
| <p>What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a>?</p> | <p>For <a href="#">participating providers</a> \$1,500 individual / \$4,500 family. For <a href="#">non-participating providers</a> \$1,625 individual / \$4,875 family</p>  | <p>The <a href="#">out-of-pocket limit</a> is the most you could pay in a year for covered services. If you have other family members in this <a href="#">plan</a>, they have to meet their own <a href="#">out-of-pocket limits</a> until the overall family <a href="#">out-of-pocket limit</a> has been met.</p>  |
| <p>What is not included in the <a href="#">out-of-pocket limit</a>?</p>               | <p><a href="#">Premiums</a>, <a href="#">balance-billing</a> charges, and health care this <a href="#">plan</a> doesn't cover.</p>   | <p>Even though you pay these expenses, they don't count toward the <a href="#">out-of-pocket limit</a>.</p>  |
| <p>Will you pay less if you use a <a href="#">participating provider</a>?</p>         | <p>Yes. See <a href="http://www.excellusbcbcs.com">www.excellusbcbcs.com</a> or call 1-888-205-7477 for a list <a href="#">participating providers</a>.</p>  | <p>This <a href="#">plan</a> uses a <a href="#">provider network</a>. You will pay less if you use a <a href="#">provider</a> in the <a href="#">plan's network</a>. You will pay the most if you use a <a href="#">non-participating provider</a>, and you might receive a bill from a <a href="#">provider</a> for the difference between the <a href="#">provider's</a> charge and what your <a href="#">plan</a> pays (<a href="#">balance billing</a>). Be aware, your <a href="#">network provider</a> might use an <a href="#">non-participating provider</a> for some services (such as lab work). Check with your <a href="#">provider</a> before you get services.</p> |
| <p>Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a>?</p>    | <p>No.</p>   | <p>You can see the <a href="#">specialist</a> you choose without a referral.</p>   |

 All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

| Common Medical Event  | Services You May Need                                  | What You Will Pay  |  | Limitations, Exceptions, & Other Important Information   |
|---|--|--|--|--|
|   |  | Participating Provider<br>(You will pay the least)             | Non-Participating Provider<br>(You will pay the most)  |  |
| <b>If you visit a health care provider's office or clinic</b>   | Primary care visit to treat an injury or illness       | \$25 <a href="#">copay</a> / visit                             | 20% <a href="#">coinsurance</a>  | None   |
|   | <a href="#">Specialist</a> visit                       | \$25 <a href="#">copay</a> / visit                             | 20% <a href="#">coinsurance</a>  | None   |
|   | <a href="#">Preventive care/screening/immunization</a> | No charge  | Adult physical: 20% <a href="#">coinsurance</a><br>Adult immunization: 20% <a href="#">coinsurance</a><br>Well child visit: No charge, <a href="#">deductible</a> does not apply | You may have to pay for services that aren't preventive. Ask your <a href="#">provider</a> if the services needed are preventive. Then check what your <a href="#">plan</a> will pay for.            |
| <b>If you have a test</b>   | <a href="#">Diagnostic test</a> (x-ray, blood work)    | No charge  | No charge, <a href="#">deductible</a> does not apply   | None   |
|   | Imaging (CT/PET scans, MRIs)                           | No charge  | No charge, <a href="#">deductible</a> does not apply   |  |
| <b>If you need drugs to treat your illness or condition</b><br>More information about <a href="#">prescription drug coverage</a> is available at <a href="http://www.ProActRX.com">www.ProActRX.com</a> | Generic drugs (Tier 1)                                 | \$0 <a href="#">copay</a> /prescription (retail & mail order)  | Not covered  | Covers up to a 30-day supply (retail prescription); 31-90 day supply (mail order prescription).  |
|   | Preferred brand drugs (Tier 2)                         | \$25 <a href="#">copay</a> /prescription (retail & mail order) | Not covered  |  |
|   | Non-preferred brand drugs (Tier 3)                     | Not covered  | Not covered  | Certain <a href="#">prescription drugs</a> require <a href="#">preauthorization</a> . If you don't get <a href="#">preauthorization</a> , your <a href="#">prescription drug</a> may not be covered. |
|   | <a href="#">Specialty drugs</a> (Tier 4)               | Same cost-sharing as retail or mail order listed above         | Not covered  |  |
| <b>If you have outpatient surgery</b>   | Facility fee (e.g., ambulatory surgery center)         | No charge  | No charge, <a href="#">deductible</a> does not apply   | None   |
|   | Physician/surgeon fees                                 | No charge  | No charge, <a href="#">deductible</a> does not apply   | None   |

\* For more information about limitations and exceptions, contact City of Syracuse for a copy of the [plan](#) or policy document.

| Common Medical Event  | Services You May Need                            | What You Will Pay                                  |  | Limitations, Exceptions, & Other Important Information  |
|---|--|--|--|---|
|   |  | Participating Provider<br>(You will pay the least) | Non-Participating Provider<br>(You will pay the most)                  |   |
| If you need immediate medical attention                                   | <a href="#">Emergency room care</a>              | \$35 <a href="#">copay</a>                         | \$35 <a href="#">copay</a> , <a href="#">deductible</a> does not apply | Air ambulance: 20% <a href="#">coinsurance</a> ( <a href="#">participating providers</a> )/ 20% <a href="#">coinsurance</a> , <a href="#">deductible</a> does not apply ( <a href="#">non-participating providers</a> ) |
|   | <a href="#">Emergency medical transportation</a> | No charge  | No charge, <a href="#">deductible</a> does not apply                   |   |
|   | <a href="#">Urgent care</a>                      | \$25 <a href="#">copay</a> / visit                 | 20% <a href="#">coinsurance</a>  | Non-emergency services: Not covered   |
| If you have a hospital stay   | Facility fee (e.g., hospital room)               | No charge  | No charge, <a href="#">deductible</a> does not apply                   | None  |
|   | Physician/surgeon fees                           | No charge  | No charge, <a href="#">deductible</a> does not apply                   | None  |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services                              | \$25 <a href="#">copay</a> / visit                 | 20% <a href="#">coinsurance</a>  | Psychological testing: No charge ( <a href="#">participating providers</a> )/ 20% <a href="#">coinsurance</a> , <a href="#">deductible</a> does not apply ( <a href="#">non-participating providers</a> )               |
|   | Inpatient services                               | No charge  | No charge, <a href="#">deductible</a> does not apply                   |   |
| If you are pregnant   | Office visits                                    | No charge  | No charge, <a href="#">deductible</a> does not apply                   | Initial office visit: \$25 <a href="#">copay</a> ( <a href="#">participating providers</a> )/ 20% <a href="#">coinsurance</a> ( <a href="#">non-participating providers</a> )   |
|   | Childbirth/delivery professional services        | No charge  | No charge, <a href="#">deductible</a> does not apply                   |   |
|   | Childbirth/delivery facility services            | No charge  | No charge, <a href="#">deductible</a> does not apply                   |   |
| If you need help recovering or have other special health needs            | <a href="#">Home health care</a>                 | No charge  | 20% <a href="#">coinsurance</a>  | <a href="#">Deductible</a> is limited to \$50 for <a href="#">non-participating providers</a>   |
|   | <a href="#">Rehabilitation services</a>          | \$25 <a href="#">copay</a> / visit                 | 20% <a href="#">coinsurance</a>  | Limited to 60 visits per calendar year. Includes physical therapy, speech therapy, and occupational therapy.  |
|   | <a href="#">Habilitation services</a>            | \$25 <a href="#">copay</a> / visit                 | 20% <a href="#">coinsurance</a>  |   |
|   | <a href="#">Skilled nursing care</a>             | No charge  | No charge, <a href="#">deductible</a> does not apply                   | Limited to 120 days per calendar year.  |
|   | <a href="#">Durable medical equipment</a>        | 20% <a href="#">coinsurance</a>                    | 20% <a href="#">coinsurance</a>  | <a href="#">Participating providers</a> C-Pap machine and supplies: No charge   |
|   | <a href="#">Hospice services</a>                 | No charge  | No charge, <a href="#">deductible</a> does not apply                   | None  |

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| Common Medical Event                   | Services You May Need      | What You Will Pay                                  |   | Limitations, Exceptions, & Other Important Information |
|--|----------------------------|--|---|--|
|  |                            | Participating Provider<br>(You will pay the least) | Non-Participating Provider<br>(You will pay the most) |  |
| If your child needs dental or eye care | Children's eye exam        | Not covered  | Not covered   | None   |
|  | Children's glasses         | Not covered  | Not covered   | None   |
|  | Children's dental check-up | Not covered  | Not covered   | None   |

**Excluded Services & Other Covered Services:**

| Services Your <a href="#">Plan</a> Generally Does NOT Cover (Check your policy or <a href="#">plan</a> document for more information and a list of any other <a href="#">excluded services</a> .) |   |  |
|---|---|--|
| <ul style="list-style-type: none"> <li>Acupuncture</li> <li>Cosmetic surgery</li> </ul>   | <ul style="list-style-type: none"> <li>Dental care (Adult &amp; Child)</li> <li>Hearing aids</li> <li>Long-term care</li> </ul> | <ul style="list-style-type: none"> <li>Private duty nursing</li> <li>Routine eye care (Adult &amp; Child)</li> <li>Weight loss programs</li> </ul> |

| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <a href="#">plan</a> document.) |   |   |
|--|---|---|
| <ul style="list-style-type: none"> <li>Bariatric surgery</li> <li>Chiropractic care</li> </ul>   | <ul style="list-style-type: none"> <li>Infertility treatment</li> <li>Non-emergency care when traveling outside the U.S.</li> </ul> | <ul style="list-style-type: none"> <li>Routine foot care</li> </ul> |

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Health and Human Services, Center for Consumer Information and Insurance Oversight at 1-877-267-2323 x61565 or [www.cciio.cms.gov](http://www.cciio.cms.gov). Other coverage options may be available to you, too, including buying individual insurance coverage through the [Health Insurance Marketplace](#). For more information about the [Marketplace](#), visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318- 2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information on how to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: [www.excellusbcb.com](http://www.excellusbcb.com) or call 1-888-205-7477 or call City of Syracuse at 1-315-448-8780. Additionally, a consumer assistance program can help you file your [appeal](#). Contact Community Service Society of New York, Community Health Advocates, 633 Third Avenue, 10th floor, New York, NY 10017, (888) 614-5400, <http://www.communityhealthadvocates.org/> (website), [cha@cssny.org](mailto:cha@cssny.org) (email). A list of states with Consumer Assistance Programs is available at: [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform) and <http://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/>.

**Does this plan provide Minimum Essential Coverage? Yes.**

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

**Does this plan meet the Minimum Value Standards? Yes.**

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

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### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-205-7477.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-205-7477.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-205-7477.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-888-205-7477.

*To see examples of how this [plan](#) might cover costs for a sample medical situation, see the next section.*

## About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost-sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

### Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist copayment](#) \$25
- Hospital (facility) [coinsurance](#) 0%
- Other [coinsurance](#) 20%

This EXAMPLE event includes services like:

[Specialist](#) office visits (*prenatal care*)  
 Childbirth/Delivery Professional Services  
 Childbirth/Delivery Facility Services  
[Diagnostic tests](#) (*ultrasounds and blood work*)  
[Specialist](#) visit (*anesthesia*)

|                           |                 |
|---------------------------|-----------------|
| <b>Total Example Cost</b> | <b>\$12,700</b> |
|---------------------------|-----------------|

In this example, Peg would pay:

| <i>Cost Sharing</i>               |             |
|-----------------------------------|-------------|
| <a href="#">Deductibles</a>       | \$0         |
| <a href="#">Copayments</a>        | \$0         |
| <a href="#">Coinsurance</a>       | \$0         |
| <i>What isn't covered</i>         |             |
| Limits or exclusions              | \$60        |
| <b>The total Peg would pay is</b> | <b>\$60</b> |

### Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist copayment](#) \$25
- Hospital (facility) [coinsurance](#) 0%
- Other [coinsurance](#) 20%

This EXAMPLE event includes services like:

[Primary care physician](#) office visits (*including disease education*)  
[Diagnostic tests](#) (*blood work*)  
[Prescription drugs](#)  
[Durable medical equipment](#) (*glucose meter*)

|                           |                |
|---------------------------|----------------|
| <b>Total Example Cost</b> | <b>\$5,600</b> |
|---------------------------|----------------|

In this example, Joe would pay:

| <i>Cost Sharing</i>               |              |
|-----------------------------------|--------------|
| <a href="#">Deductibles</a>       | \$0          |
| <a href="#">Copayments</a>        | \$300        |
| <a href="#">Coinsurance</a>       | \$200        |
| <i>What isn't covered</i>         |              |
| Limits or exclusions              | \$20         |
| <b>The total Joe would pay is</b> | <b>\$520</b> |

### Mia's Simple Fracture

(in-network emergency room visit and follow up care)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist copayment](#) \$25
- Hospital (facility) [coinsurance](#) 0%
- Other [coinsurance](#) 20%

This EXAMPLE event includes services like:

[Emergency room care](#) (*including medical supplies*)  
[Diagnostic test](#) (*x-ray*)  
[Durable medical equipment](#) (*crutches*)  
[Rehabilitation services](#) (*physical therapy*)

|                           |                |
|---------------------------|----------------|
| <b>Total Example Cost</b> | <b>\$2,800</b> |
|---------------------------|----------------|

In this example, Mia would pay:

| <i>Cost Sharing</i>               |              |
|-----------------------------------|--------------|
| <a href="#">Deductibles</a>       | \$0          |
| <a href="#">Copayments</a>        | \$200        |
| <a href="#">Coinsurance</a>       | \$50         |
| <i>What isn't covered</i>         |              |
| Limits or exclusions              | \$0          |
| <b>The total Mia would pay is</b> | <b>\$250</b> |

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.